



How to request a ride or sitting

Any requests for service should be done via the app. Your Soccermom Drivers cannot accept an informal request via WhatsApp or other, as they will not be paid for these sessions.

A: Select your preferred service

From the app home screen, select the service option you need

1. Standard Rides
A once-off booking, on your required date, for a single session.
2. Recurring Rides
An ongoing booking, for selected days of the week, with a contracted end-date.
 - a. The same driver is guaranteed for the duration of this booking
 - b. A monthly subscription fee is payable for the duration of the contract.
3. Sitting
A once-off booking, on your required date, for a single sitting session.
 - a. If the sitting includes a pick-up or drop-off, you can add the different addresses.
 - b. If the sitting doesn't include a pick-up or drop-off, add the same address in both fields.

B: Add the details

Complete the booking request by adding all the required details.

C: Post your job

Tap "Post Job" to send the request to the drivers. This schedule is now listed in your "Upcoming" list of requests.

D: Review applicants

You will receive a notification of any application from a Soccermom driver to the request. Review the candidates details, with the option to make a call and set up an appointment if you wish.

To view applicants:

1. Tap "Upcoming" from your home screen
2. Find the relevant request from the list and tap to view the details.
3. Applicants details will be listed:
 - a. View profile: here you'll find her personal information and service reviews. You also appoint the selected soccermom from this screen.
 - b. View documents: see all supporting documents for this driver here.

E: Appoint your Soccermom Driver

From the candidates applied, appoint the preferred Soccermom Driver. She will receive a notification.